

Release notes: Doubleknot 20.9

Highlight

This release provides the ability to update credit card data automatically, make scheduled payments automatically, and enable captcha on the payment page when carding attacks are detected.

New features

- Update credit card data automatically
 - Credit card companies provide us with updated information for patrons whose accounts that have automatic payments, e.g., donations, membership renewal, and scheduled payments, new credit card numbers or updated expiration dates
 - o Patrons don't have to update their credit card manually
- Make scheduled payments automatically
 - o Allow patrons to enable their future payments to be charged automatically
 - Show future payment schedule

P	Payment			
Amount To Pay Now	\$60.00	Û		
Auto charge my next payments.				
\$25.00 on 10/5/2020 \$15.00 on 10/10/2020				
 Pay In Full \$20.00 Early Payment Discount 				

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- o Credit card or eCheck will be charged on the date the payment is due
- Enable captcha on the payment page when carding attacks are detected
 - Carding attacks are new normal, which cause both the organizations and their patrons headaches
 - We developed an algorithm to detect such attempts and ask the patrons to answer the captcha before submitting their payments



- This will discourage the attacks
- After the attacks have subsided, the captcha won't be required anymore

Improved features

Add reconciliation batch information to financial reporting

Fixes

• Inconsistent Tab/Enter/Return key behavior in the payment page

If you have questions, please contact Support:

support@doubleknot.com 800.839.8150